

## SmartOnline 120V 3kVA 2.7kW Double-Conversion UPS, Tower, Extended Run, SNMPWEBCARD Option, LCD display, USB, DB9 Serial

MODEL NUMBER: **SU3000XLCD**



### Description

Do you need to protect medium- to large-size servers, networking equipment and telecom systems against data loss, downtime and equipment damage due to power outages, voltage fluctuations and transient surges? Tripp Lite's SU3000XLCD SmartOnline® Tower UPS System is the solution! Featuring a 3000VA/2700W capacity and true on-line operation with pure sine wave output and zero transfer time to battery, it provides the highest level of power protection for mission-critical equipment. The SU3000XLCD's large internal battery set supports connected equipment during blackouts, and runtime is expandable with optional external battery packs (Tripp Lite model [BP72V15-2U](#) or [BP72V28RT-3U](#)), sold separately. The SU3000XLCD has 9 AC outlets (8 5-15/20R, 1 L5-30R), including 2 load banks of 3 outlets each that are individually controllable to reboot select equipment on demand or maximize battery runtime for mission-critical equipment. USB and DB9 communication ports support messaging of detailed UPS operational parameters and line power status. Included PowerAlert power management software supports an unlimited number of network UPS systems. The SU3000XLCD also accepts an optional [SNMPWEBCARD](#) accessory that enables the UPS to operate as a managed device on the network. It comes backed by a 2-year warranty and \$250,000 Ultimate Lifetime Insurance (U.S., Canada, and Puerto Rico only).

### Features

#### Ideal for Protection of Mission-Critical Equipment

The SU3000XLCD provides true on-line operation, reliable battery backup and comprehensive power management capability in a compact tower form factor. Featuring a 3000VA/2700W capacity, 9 AC outlets (8 5-15/20R, 1 L5-30R), a 10-ft. cord with locking L5-30P plug, USB/DB9 ports and a slot for an optional [SNMPWEBCARD](#), the SU3000XLCD offers a complete power protection solution for medium- to large-size servers, storage devices, telecom systems and other mission-critical equipment.

#### True On-Line Operation with Pure Sine Wave Output and Zero Transfer Time

The SU3000XLCD provides the highest level of protection available for mission-critical equipment. It actively converts raw incoming AC power to DC, then re-converts it back to regulated, filtered AC output with a pure sine wave, completely isolating connected components from all power problems. Zero transfer time between AC and battery operation maintains continuous output and further protects connected equipment from the disruptive effects of blackouts and

### Highlights

- 3000VA / 3kVA / 2700 watt on-line double-conversion tower UPS
- 100/110/120/127V 50/60Hz output, high efficiency economy mode option
- Interactive LCD with 10 selectable screens of UPS and site power data
- Expandable runtime, Hot-swappable batteries
- USB, RS232 & EPO ports, [SNMPWEBCARD](#) option
- 2 independently switched load banks
- NEMA L5-30P input; 8 5-15/20R & 1 L5-30R outlets

### Package Includes

- SU3000XLCD SmartOnline® Tower UPS System
- PowerAlert Software CD and Cabling
- Emergency Power Off (EPO) Cabling
- Owner's Manual



severe low-voltage conditions. Sine wave output guarantees compatibility with all equipment types.

#### **Individually Controllable Outlets**

The SU3000XLCD includes 2 load banks of 4 outlets each that are individually controllable via a software interface for remote reboot of locked-up equipment or load shedding to maximize battery backup time for mission-critical equipment.

#### **Reliable, Expandable Battery Backup**

UPS battery backup keeps connected equipment operational through short power failures, and provides time to save data and perform an orderly system shutdown in case of a prolonged blackout. The SU3000XLCD features a large internal battery set that provides 13.2 minutes of battery support for a half load(1350 watts) and 4.1 minutes for a full load(2700 watts). During normal operation, incoming utility power keeps the UPS battery fully charged so that backup power will always be available if needed. Intelligent battery management system extends battery life. For mission-critical applications demanding continuous uptime, the fully scalable SU3000XLCD can provide expandable runtime with optional external battery packs(Tripp Lite mode [BP72V15-2U](#) or [BP72V28RT-3U](#)), sold separately.

#### **High Power Factor and Highly Efficient Operation Reduces BTU Output**

The SU3000XLCD features a high 0.9 power factor and an optional, highly efficient economy mode setting that can significantly reduce a facility's energy costs. In economy mode, the UPS operates with 94% efficiency, minimizing heat output, reducing cooling requirements and consuming less electricity.

#### **AC and Tel/Ethernet Line Surge Suppression**

A sudden power surge or spike can damage or destroy electronic components and wipe out irreplaceable data. The SU3000XLCD features a 570-joule surge suppression rating to protect connected components and data from the harmful effects of power surges. One set of tel/Ethernet(RJ45) jacks provides surge protection for a standard phone or network connection(cable not included).

#### **EMI/RFI Line Noise Filtering**

Various electrical and radio sources can cause disruptive interference on the AC line. This line noise is a common cause of incremental hardware damage, data corruption and audio/video performance problems. The SU3000XLCD incorporates technology that filters out disruptive line noise, preventing it from affecting your equipment.

#### **LCD Screen and Audible Alarm**

The SU3000XLCD features a front-panel LCD screen that enables IT personnel to monitor line power, on-line mode, bypass mode, on-battery, overload, battery low, replace battery and fault status information. It is supplemented by an audible alarm that signals UPS startup, power failure, low battery, overload, UPS fault and remote shutdown conditions.

#### **USB/DB9 Ports, SNMP Capability and Included PowerAlert Software**

The SU3000XLCD features an HID-enabled USB port and a DB9 port(cables included). Used with Tripp Lite's included PowerAlert software, these communication ports provide comprehensive network power monitoring and control. Capabilities include UPS and line power status messaging(on battery, low-battery, power restored, AC line voltage, DC battery voltage and remaining battery capacity), timed inverter shutoff after unattended shutdown, and UPS output power control for delayed or immediate reboot of connected devices. The SU3000XLCD also accepts an optional [SNMPWEBCARD](#) accessory that enables the UPS to operate as a managed device on the network.

#### **Emergency Power Off(EPO) Capability**

The SU3000XLCD features an EPO interface port that supports emergency shutoff in large facilities(cable included).

#### **Peace of Mind**

The SU3000XLCD comes with \$250,000 Ultimate Lifetime Insurance(U.S., Canada, and Puerto Rico only) for connected equipment and a 2-year warranty.



## Specifications

OUTPUT	
Output Capacity Details	ON LINE MODE: Maximum output capacity rating is reduced to 2430W (115V), 2295W (110V), 2160W (100V); FREQUENCY REGULATION / CONVERSION MODE: Maximum output ratings are reduced in frequency regulation / conversion mode (127/120V 1890 watts, 115V 1701 watts, 110V 1607 watts, 100V 1512 watts) OVERLOAD CAPACITY: Supports inverter operation up to 105% load continuously, 125% load for 3 minutes; 150% load for 30 seconds and >150% load for 0.5 seconds before switching to BYPASS (when bypass input voltage and frequency are WITHIN bypass limits) or SHUTDOWN (when bypass input voltage or frequency are OUTSIDE bypass limits)
Output Volt Amp Capacity (VA)	3000
Output kVA Capacity (kVA)	3.0
Output Watt Capacity (Watts)	2700
Power Factor	0.9
Crest Factor	3:1
Nominal Output Voltage(s) Supported	100V; 110V; 120V; 127V
Nominal Voltage Details	120V default
Frequency Compatibility	50 / 60 Hz; Supports 50 to 60 Hz and 60 to 50 Hz conversion
Frequency Compatibility Details	ON LINE MODE: Output frequency is automatically configured to match nominal input frequency on startup; Output matches input frequency when +/-5Hz of nominal; Output is regulated to +/-0.05Hz when input frequency exceeds +/-5Hz of nominal. UPS switches to battery mode when input frequency is below 40Hz or above 70Hz. FREQUENCY REGULATION / CONVERSION MODE: Output is regulated to +/-0.05Hz of selected output frequency when input is 40 to 70Hz; UPS switches to battery mode when input frequency is below 40Hz or above 70Hz. BATTERY MODE: Output is regulated to +/-0.05Hz of selected nominal.
Output Voltage Regulation (Line Mode)	+/- 2%
Output Voltage Regulation (Economy Line Mode)	+/- 10%
Output Voltage Regulation (Battery Mode)	+/- 3%
Output Receptacles	(8) 5-15/20R; (1) L5-30R
Load Management Receptacles	Two switchable four-outlet load banks
Output AC Waveform (AC Mode)	Pure Sine wave
Output AC Waveform (Battery Mode)	Pure Sine wave
INPUT	
Rated input current (Maximum Load)	24A
Nominal Input Voltage(s) Supported	100V AC; 110V AC; 120V AC; 127V AC
Nominal Input Voltage Description	120V factory default
UPS Input Connection Type	L5-30P
Input Circuit Breakers	40A



UPS Input Cord Length (ft.)	10
UPS Input Cord Length (m)	3
Recommended Electrical Service	30A 120V
Input Phase	Single-Phase
<b>BATTERY</b>	
Full Load Runtime (min.)	4.1 min. (2700w)
Half Load Runtime (min.)	13.2 min. (1350w)
Expandable Battery Runtime	Extended runtime supported via optional external battery packs
External Battery Pack Compatibility	<a href="#">BP72V15-2U</a> (limit 1); <a href="#">BP72V28RT-3U</a> (multi-pack compatible); <a href="#">BP72V18-2US</a> (multi-pack compatible)
Expandable Runtime Description	External battery configurations require the use of Tripp Lite's External Battery Configuration Software, see manual for details
DC System Voltage (VDC)	72
Battery Recharge Rate (Included Batteries)	Less than 3 hours from 10% to 90% (typical, full load discharge)
Internal UPS Replacement Battery Cartridge	<a href="#">RBC96-3U</a>
Battery Access	Battery access door
Battery Replacement Description	Hot-swappable, user replaceable batteries
Expandable Runtime	Yes
<b>VOLTAGE REGULATION</b>	
Voltage Regulation Description	Online, double-conversion power conditioning
Overvoltage Correction	2% output voltage regulation during overvoltages to 150
Undervoltage Correction	2% output voltage regulation during undervoltages to 55V (33% load), 70V (70% load), 100V (100% load)
<b>USER INTERFACE, ALERTS &amp; CONTROLS</b>	
Front Panel LCD Display	Front panel LCD information and configuration screen offers detailed UPS and site power status and operating data, plus configuration of voltage, frequency, operating mode, alarm function and a variety of additional options
Switches	2 switches control off/on power status and alarm-cancel/self-test operation
Alarm Cancel Operation	Power-fail alarm can be temporarily silenced using alarm-cancel switch; silent mode alarm configuration option available
Audible Alarm	Audible alarm indicates UPS startup, power-failure, low-battery, overload, UPS fault and remote shutdown conditions
<b>SURGE / NOISE SUPPRESSION</b>	
UPS AC Suppression Joule Rating	570
UPS AC Suppression Response Time	Instantaneous
UPS Dataline Suppression	1 line TEL/DSL (1 in / 1 out); 10/100Base T Ethernet



EMI / RFI AC Noise Suppression	Yes
<b>PHYSICAL</b>	
Primary Form Factor	Tower
UPS Power Module Dimensions (hwd, in.)	10.2 x 9 x 19.5
UPS Power Module Dimensions (hwd, cm)	25.9 x 22.9 x 49.5
UPS Power Module Weight (lbs.)	70.5
UPS Power Module Weight (kg)	32
UPS Shipping Dimensions (hwd / in.)	15.2 x 13 x 24
UPS Shipping Dimensions (hwd / cm)	38.6 x 33 x 61
Shipping Weight (lbs.)	77.7
Shipping Weight (kg)	35.3
Cooling Method	Fan
UPS Housing Material	Steel
<b>ENVIRONMENTAL</b>	
Operating Temperature Range	+32 to +104 degrees Fahrenheit / 0 to +40 degrees Celsius
Storage Temperature Range	+5 to +122 degrees Fahrenheit / -15 to +50 degrees Celsius
Relative Humidity	0 to 95%, non-condensing
AC Mode BTU / Hr. (Full Load)	801
AC Economy Mode BTU / Hr. (Full Load)	589
Battery Mode BTU / Hr. (Full Load)	1626
AC Mode Efficiency Rating (100% Load)	92%
AC Economy Mode Efficiency Rating (100% Load)	94%
Audible Noise	< 51.5 dB at front side 1m
<b>COMMUNICATIONS</b>	
Communications Interface	USB (HID enabled); DB9 Serial; Contact closure; EPO (emergency power off); Slot for SNMP/Web interface
Network Monitoring Port Description	Supports detailed monitoring of UPS and site power conditions; DB9 port supports RS232 and contact closure communications
PowerAlert Software	Included
Communications Cable	USB and DB9 cabling included
WatchDog Compatibility	Supports Watchdog application, OS and hard-reboot restart options for remote applications



<b>LINE / BATTERY TRANSFER</b>	
Transfer Time	Zero transfer time (0 ms.) in online, double-conversion and frequency regulation / conversion modes;
Low Voltage Transfer to Battery Power (Setpoint)	55V (33% load), 70V (70% load), 100V (100% load)
High Voltage Transfer to Battery Power (Setpoint)	150
<b>SPECIAL FEATURES</b>	
Cold Start (Startup in Battery Mode During a Power Failure)	Cold-start operation supported
High Availability UPS Features	Automatic inverter bypass; Hot swappable batteries
Green Energy-Saving Features	High efficiency economy mode operation; Individually controllable load banks; Schedulable daily hours of economy mode operation
<b>CERTIFICATIONS</b>	
UPS Certifications	Tested to UL1778 (USA); Tested to CSA (Canada); Tested to NOM (Mexico); Meets FCC Part 15 Category A (EMI)
<b>WARRANTY</b>	
Product Warranty Period (Worldwide)	2-year limited warranty
Connected Equipment Insurance (U.S., Canada & Puerto Rico)	\$250,000 <a href="#">Ultimate Lifetime Insurance</a>

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